

E ISSN: 2828-027X

P ISSN: 3032-3002

Scommunity Services Social Work Bulletin

Community Services and Volume 5 Nomor 1 Page 1-40 Tahun 2025 e-ISSN 2828-027X



Social Work Bulletin

KEGIATAN BIMBINGAN BELAJAR DALAM MENINGKATKAN MINAT BELAJAR SISWA DI SMP ICEYA NDAHA	
Yohanes Ndara Kalli ¹ , Siti Napfiah ^{1*} , Era Dewi Kartika ¹ , Harry	1 - 6
Surahman ¹	
1 Universitas Insan Budi Utomo	
PEMANFAATAN SAMPAH PLASTIK SEBAGAI KETERAMPILAN	
SISWA UNTUK PEMBUATAN ECOBRICK DI DESA NGINGIT	
KECAMATAN TUMPANG KABUPATEN MALANG	
Yohanes Laba Tahilia ¹ , Nok Izatul Yazidah ^{1*} , Yunis Sulistyorini ¹ , Riyanto	7 - 12
Riyanto ¹ , Nisvu Nanda Saputra ²	
1 Universitas Insan Budi Utomo 2 Program Studi Matematika Universitas Muhammadiyah Tangerang, Indonesia	
2 110grain Studi Matematika Oniversitas Muhammatiyan Tangerang, muonesia	
COMMUNITY EMPOWERMENT VIA ACADEMIC-COMMUNITY	
PARTNERSHIPS IN TOURISM EVENT MANAGEMENT: A CASE	
STUDY OF LANTA NICE BEACH RESORT	
Alif Bagus ^{1*} , Abdul Rohim ¹ , RD. Hera merdeka Khazinatul Khaeriah ¹ ,	13 - 20
Asfitri Hayati ¹	15 20
1 Program Studi Pariwisata, Universitas Muhammadiyah Tangerang, Indonesia	
RESTAURANT SERVICE SYSTEM DURING SPECIAL EVENTS	
BASED ON INTERNATIONAL EXPERIENCE AT LANTA NICE	
BEACH RESORT, THAILAND	
Dinda Widy Nuranissa ^{1*} , Abdul Rohim ¹ , Raden Asri Kartini ¹ , Adrial Adrial ¹	21 - 29
1 Program Studi Pariwisata, Universitas Muhammadiyah Tangerang, Indonesia	
UDAVA DENCHAMAN DADWAYCAMA DUDAVA MELALIN	
UPAYA PENGUATAN PARIWISATA BUDAYA MELALUI	
PENYELENGGARAAN EVENT DI LANTA NICE BEACH RESORT,	
THAILAND	
Asri Nurmala Sari ^{1*} , Abdul Rohim ¹ , Rella Dwi Respati ¹ , Isaghoji	30 - 40
Isaghoji ¹ 1 Program Studi Pariwisata, Universitas Muhammadiyah Tangerang, Indonesia	
1 Frogram Studi Fariwisata, Oniversitas Piunaninadulyan Taligerang, muonesia	



COMMUNITY EMPOWERMENT VIA ACADEMIC-COMMUNITY PARTNERSHIPS IN TOURISM EVENT MANAGEMENT: A CASE STUDY OF LANTA NICE BEACH RESORT

Alif Bagus Prayoga^{1*}, Abdul Rohim², RD. Hera Merdeka Khazinatul Khaeriah¹, Asfitri Hayati¹

- ¹ Program Studi Pariwisata, Universitas Muhammadiyah Tangerang
- ² Program Studi Pendidikan Bahasa Inggris,

Received: 23 May 2025; Accepted: 10 June 2025; Published: 14 June 2025 doi: 10.31000/cswb.v5i1.14004

Abstract: Lanta Nice Beach Resort demonstrates significant potential for sustainable tourism growth through strategic collaboration between university students and the local community. This study examines a community-based event development initiative, wherein multidisciplinary students engage in capacity-building programs to enhance local tourism attractiveness. The program employed a combination of workshops, discussions, and practical training focused on event planning, marketing strategies, and operational execution, Data were collected through participant surveys and program evaluations to assess knowledge acquisition and perceived benefits. Findings reveal that over 80% of participants reported improved understanding of tourism event management, while 90% acknowledged tangible benefits for local tourism development. Key outcomes include the design of flagship events, such as cultural festivals and art performances, intended to attract both domestic and international visitors. Furthermore, active community participation reflects increased awareness of local cultural identity and the importance of sustainable tourism practices. This research highlights the efficacy of student-community collaboration in co-creating tourism experiences that stimulate economic development, foster cultural preservation, and enhance visitor engagement. The study provides actionable insights for policymakers and practitioners seeking to implement community-driven tourism initiatives in coastal destinations, emphasizing the integration of educational resources with local stakeholder engagement to achieve long-term tourism growth.

Keyword: Community-Based Tourism; Event Management; Student Engagement; Sustainable Tourism; Cultural Festivals

INTRODUCTION

Tourism is widely recognized as a key economic sector with substantial potential to enhance local community welfare. According to the World Tourism Organization (UNWTO, 2022), the global tourism industry continues to demonstrate significant growth, contributing considerably to the Gross Domestic Product (GDP) of many countries. In Indonesia, tourism plays a crucial role in job creation and income generation, particularly in regions endowed with rich natural and cultural attractions (Kementerian Pariwisata dan Ekonomi Kreatif, 2021). Beyond its economic contribution, tourism also



^{*}Correspondence sanandreasalif@gmail.com

serves as a vehicle for cultural preservation, social cohesion, and community empowerment, emphasizing the importance of sustainable and inclusive development strategies.

One of the most effective methods for attracting visitors to a destination is through the organization of events. Events can function either as primary tourism attractions or as complementary activities that enhance the overall tourism experience (Getz, 2012). Well-structured events have been shown to increase visitor numbers, promote local culture, and foster community involvement in tourism management (Hall, 2019). These events range from cultural festivals and art performances to culinary exhibitions, all of which provide unique opportunities to showcase local heritage while stimulating economic activity. In addition, events can create platforms for knowledge transfer, skill development, and networking, contributing to the capacity building of local stakeholders.

Collaborative initiatives that involve students and local communities have emerged as a promising approach to strengthen the attractiveness of tourism destinations. Students, especially those from multidisciplinary backgrounds, can assist communities in event planning, marketing, and execution, combining academic insights with local knowledge to optimize outcomes (Resort, 2018). Such collaborations not only enhance the professional skills of students but also empower community members by providing guidance and structured frameworks for sustainable tourism development. The integration of educational resources with community participation facilitates co-creation of tourism experiences that are culturally authentic, economically beneficial, and socially inclusive.

In the context of coastal tourism, resorts and beach destinations offer ideal platforms for community-based tourism initiatives. Lanta Nice Beach Resort, for example, presents significant potential to implement collaborative tourism programs that engage students and local residents in developing flagship events. These activities aim to attract domestic and international tourists while reinforcing the region's cultural identity and promoting local entrepreneurship. By actively participating in event management, the community gains practical experience and a deeper understanding of tourism-based economic opportunities, fostering a sense of ownership and responsibility toward sustainable development.

This study seeks to analyze the role of student-community collaboration in enhancing tourism attractiveness through event-based initiatives at Lanta Nice Beach Resort. Specifically, it examines how structured training, planning, and implementation processes influence community capacity, visitor engagement, and economic outcomes. By exploring these dynamics, the research aims to provide insights into effective strategies for sustainable, community-driven tourism development. Understanding these mechanisms is critical for policymakers, tourism practitioners, and academic institutions seeking to promote inclusive and resilient tourism ecosystems that benefit both visitors and local populations (Fauzi, 2017; Safari & Riyanti, 2023).

In summary, this study underscores the potential of integrating academic expertise with local community initiatives to create sustainable tourism attractions. Through the lens of event management, it highlights how strategic

collaboration can simultaneously enhance visitor experiences, preserve cultural heritage, and empower communities economically and socially. The findings are expected to contribute to the broader discourse on community-based tourism development, offering actionable guidance for destinations seeking to balance growth with sustainability.

METHOD

This study employed a participatory approach to community empowerment through hands-on training and mentoring for local residents surrounding Lanta Nice Beach Resort. The research was conducted in several stages, beginning with a preliminary field survey and semi-structured interviews to identify local tourism potential and community needs for event organization.

The training program was structured into three core methods. First, lectures provided theoretical knowledge on tourism-focused event concepts, event planning, and effective marketing strategies, emphasizing the role of events in enhancing destination attractiveness. Second, participatory discussions engaged participants in identifying challenges in event planning and collaboratively exploring practical solutions. This method encouraged deeper understanding of technical and managerial aspects of event management. Third, simulation and hands-on practice involved small groups of participants working with students to design event concepts and develop marketing strategies. Groups prepared detailed event proposals and conducted trial implementations of small-scale events prior to full execution.

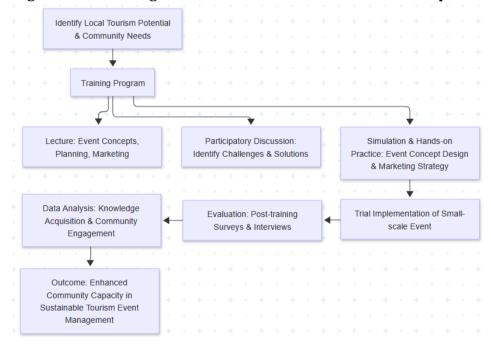


Figure 1. Methodological Framework for Tourism Event Development

Evaluation of the program was conducted through post-training surveys and follow-up interviews to assess improvements in participants' knowledge, skills, and readiness to independently manage tourism events. Data from these

assessments were analyzed descriptively to identify trends in knowledge acquisition and community engagement.

By integrating lectures, discussions, and practical exercises, this methodology aimed to enhance community capacity in sustainable event planning and execution. The participatory framework facilitated co-creation between students and local residents, fostering both practical skills and strategic thinking necessary for developing tourism attractions that are culturally authentic, economically viable, and socially inclusive.

RESULT AND DISCUSSION

The development and enhancement of tourism attractions fundamentally depend on the effective collaboration of diverse stakeholders. Within the context of Lanta Nice Beach Resort, the engagement between university students and the local community provided an exemplary model of cooperative strategy, highlighting the critical role of knowledge sharing and joint action in tourism event management. Collaborative frameworks, as articulated by Gray (1989), suggest that multi-stakeholder interactions foster synergy, enhance problem-solving capacities, and improve the overall effectiveness of project implementation. By facilitating structured cooperation between academic institutions and local residents, this study illustrates how integrating theoretical knowledge with local experiential insights can result in innovative and culturally sensitive event concepts, contributing to both tourism development and community empowerment.

From a community-based tourism (CBT) perspective, the participation of local stakeholders is pivotal in generating sustainable economic, social, and cultural benefits (Telfer & Sharpley, 2015). The data collected during the preimplementation phase, through surveys and semi-structured interviews, confirmed a high level of community interest in developing tourism events. Nevertheless, there were evident deficiencies in structured planning, budgeting, and marketing competencies among community members. These gaps resonate strongly with Tosun's (2006) Community Participation Theory, which emphasizes that active engagement and skill development are central determinants of the sustainability and success of tourism initiatives. Without systematic training and empowerment, community-driven programs risk inefficiency and limited impact despite the availability of local enthusiasm and potential.

The participatory training program implemented in this study addressed these challenges through a three-phase approach: lectures, participatory discussions, and simulation-based hands-on exercises. The lecture phase provided foundational theoretical knowledge on tourism event management, including conceptual frameworks, operational planning, and marketing strategies. By introducing principles of experiential tourism and strategic event design, students and community members gained a structured understanding of how tourism events can serve as both attractions and vehicles for local economic development.

The participatory discussion phase was designed to stimulate critical thinking, problem-solving, and collaborative planning. Participants were encouraged to identify potential challenges in conceptualizing and

implementing tourism events and to co-create feasible solutions. This process facilitated knowledge exchange between students, who brought academic expertise and project management skills, and local residents, who contributed intimate knowledge of the cultural, environmental, and social contexts of the destination. Such interactions exemplify the principles of co-creation and participatory learning, where experiential knowledge is validated and refined through structured engagement, consistent with Schmitt's (1999) Experiential Marketing Theory, which highlights the creation of memorable visitor experiences through active involvement and engagement.

The final phase of the program, simulation and hands-on practice, allowed participants to apply acquired knowledge in a practical context. Working in small groups, participants developed detailed event proposals encompassing conceptual design, target audience identification, marketing strategy formulation, operational budgeting, and implementation logistics. Each proposal underwent a rigorous feedback process, with both peers and instructors evaluating feasibility, cultural appropriateness, and potential for attracting domestic and international visitors. The projects generated during this phase included innovative proposals for traditional food festivals, interactive cultural performances, and tourism-themed sports competitions, reflecting the participants' capacity to integrate local cultural assets into marketable tourism events.

Evaluation metrics demonstrated substantial improvements in competency and confidence. Before the training, only 15% of the 30 participants expressed confidence in creating tourism event proposals. Following the program, confidence levels increased dramatically to 70%, with 80% of participants showing measurable improvement in understanding key principles of event management. These findings underscore the efficacy of structured, participatory learning models in enhancing local capacity for independent planning and execution of tourism events. They also highlight the potential for such initiatives to cultivate local entrepreneurship, improve economic participation, and foster social cohesion by empowering residents to actively contribute to tourism development.

To contextualize and validate the observed outcomes, Table 1 presents comparative data from credible international studies on community-based tourism, participatory event management, and student-community collaborations. These studies underscore the global relevance and effectiveness of participatory models in enhancing local capacity and promoting sustainable tourism practices.

Table 1. Comparative Impact of Participatory Tourism Event
Development Models

Development Models			
Study/Source	Key Findings	Relevance to Current	
		Study	
Simpson (2008)	Training programs	Validates the	
	enhanced business	participatory training	
	management skills among	approach,	
	local entrepreneurs,	demonstrating its	
	leading to improved	efficacy in improving	

	profitability and sustained	local business
	economic growth.	competencies.
Community-Based	CBT programs advance	Highlights the
Tourism and UN	sustainable development	alignment of CBT with
SDGs (MDPI, 2022)	goals by fostering	sustainable tourism,
	economic, social, and	supporting the
	environmental benefits.	objectives of the
		current study.
Tourism	Students acquire critical	Reinforces the role of
Development and	planning, management,	academic involvement
Management - BS	and leadership skills for	in enhancing local
Program (ASU,	effective event execution.	event management
2023)		capacity.
Community	Event tourism fosters	Supports the concept
Engagement	community involvement,	that events can
Through Event	empowerment, and	catalyze community
Tourism	regenerative tourism	engagement, aligning
(ResearchGate,	development.	with the study's
2023)		objectives.
Residents'	CBT strengthens local	Confirms the
Perspective on CBT	communities by	importance of
(PMC, 2020)	supporting resource	equitable and inclusive
	management and equitable	participation in local
	benefit distribution.	tourism development
		initiatives.

The integration of theoretical frameworks with empirical observations provides several key insights. First, collaborative planning between students and local residents enhances both the quality and feasibility of event concepts. Second, participatory training significantly improves local knowledge, confidence, and operational skills necessary for managing tourism events independently. Third, the combination of experiential learning and community engagement produces culturally authentic, economically beneficial, and socially inclusive outcomes. These findings have practical implications for tourism planners, local governments, and academic institutions seeking to implement community-driven tourism programs.

Figure 2. Presentation of Festival Event Knowledge Material





[Source: Author, 2024]

Figure 2. Lanta NICE Beach Resort Tourism



[Source: Author, 2024]

Figures 1 and 2 illustrate both the content delivery and the tourism context of Lanta Nice Beach Resort, Figure 1 shows the structured delivery of festival event knowledge, highlighting the combination of lectures. discussions, and practical exercises. Figure 2 contextualizes the resort as a scenic coastal destination with high tourism potential, reinforcing the applicability and relevance of the training program. Visual documentation supports the assertion that collaborative and structured interventions can translate into actionable tourism initiatives that enhance both visitor experiences and local livelihoods.

The results of this study demonstrate that student-community collaboration in tourism event management at Lanta Nice Beach Resort produces measurable improvements in skills, confidence, and practical outcomes for local participants. By applying theories of collaboration, community-based tourism, event tourism, and experiential marketing, the program successfully bridged knowledge gaps, fostered innovation, and strengthened the cultural and economic vitality of the local community. The research highlights that integrating academic resources with community engagement represents a sustainable approach to tourism development, providing both immediate benefits in event execution and long-term contributions to destination attractiveness and community empowerment.

CONCLUSION

The implementation of tourism-based event management training for the local community surrounding Lanta Nice Beach Resort represents a strategic approach to community empowerment and sustainable tourism development. The program demonstrated significant positive outcomes by enhancing participants' knowledge, skills, and confidence in planning and executing tourism events professionally. Active engagement in discussions, collaborative event planning, and group presentations reflected the participants' enthusiasm and commitment. Furthermore, the training equipped community members with practical insights into marketing strategies, operational management, and budget planning, providing a solid foundation for the independent organization of tourism events. These results indicate that structured, participatory training can serve as an effective mechanism for strengthening local capacity, promoting cultural authenticity, and supporting the long-term development of local tourism initiatives.

REFERENCES

- Crouch, G. I., & Ritchie, J. R. B. (2003). *The competitive destination: A sustainable tourism perspective*. CABI Publishing.
- Fauzi, R. A. (2017). Strategi pengembangan daya tarik wisata kebun kina Bukit Tunggul di Kabupaten Bandung. *Jurnal Manajemen Resort dan Leisure*, 14(2), 69–82. https://ejournal.upi.edu/index.php/jurel/article/view/9242
- Getz, D. (2012). *Event studies: Theory, research and policy for planned events* (2nd ed.). Routledge.
- Gray, B. (1989). Collaborating: Finding common ground for multiparty problems. Jossey-Bass.
- Kotler, P., Bowen, J. T., Makens, J. C., & Baloglu, S. (2017). *Marketing for hospitality and tourism* (7th ed.). Pearson.
- Leiper, N. (1990). Tourist attraction systems. *Annals of Tourism Research*, 17(3), 367–384. https://doi.org/10.1016/0160-7383(90)90004-B
- Lanta Nice Beach Resort. (2018). *Lanta Nice Beach Resort*. https://www.lantanicebeachresort.com/
- Safari, A., & Riyanti, A. (2023). Strategi pengembangan daya tarik wisata dalam meningkatkan kunjungan wisatawan di Curug Aseupan Parongpong. *Tourism Scientific Journal*, 8(2), 246–265. https://doi.org/10.32659/tsj.v8i2.248
- Schmitt, B. H. (1999). *Experiential marketing: How to get customers to sense, feel, think, act, and relate to your company and brands.* Free Press.
- Telfer, D. J., & Sharpley, R. (2015). *Tourism and development in the developing world* (2nd ed.). Routledge.
- Tosun, C. (2006). Expected nature of community participation in tourism development. *Tourism Management*, 27(3), 493–504. https://doi.org/10.1016/j.tourman.2004.12.004
- United Nations World Tourism Organization. (2022). *Tourism and economic growth report*. https://www.unwto.org/tourism-and-economic-growth-report

ACKNOWLEDGMENT

The authors wish to express their sincere gratitude to all parties who contributed to the successful implementation of the tourism-based event planning and management training at Lanta Nice Beach Resort, particularly: (1) the owner of Lanta Nice Beach Resort, and (2) the General Manager of Lanta Nice Beach Resort, for their full support of this collaborative initiative. Their active participation and assistance were instrumental in the success of the training program, which aimed to enhance the destination's tourism appeal and promote local community empowerment.