UJI ASUMSI KLASIK

1. UJI NORMALITAS

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		100
Normal Parameters[a,b]	Mean	,0000000
	Std. Deviation	2,29915140
Most Extreme Differences	Absolute	,107
	Positive	,090
	Negative	-,107
Kolmogorov-Smirnov Z		1,070
Asymp. Sig. (2-tailed)		,202

a. Test distribution is Normal.

b. Calculated from data.

Berdasarkan output di atas dapat diketahui bahwa data berdistribusi normal, melihat nilai sig. 0,202 > 0,05

2. UJI MULTIKOLINIEARITAS

Coefficients[a]

Model		Collinearity Statistics	
		Tolerance	VIF
1	(Constant)		
	Kualitas Produk	,450	2,223
	Kualitas Pelayanan	,453	2,206
	Fasilitas	,328	3,045

a. Dependent Variable: Kepuasan Konsumen

Dilihat dari output diatas diketahui bahwa tidak terjadi multikolinieritas pada data hal ini karena nilai tolerance > 0,10 dan nilai VIF < 10,00

3. UJI HETEROKEDASTISITAS

Correlations

		Unstandardized Residual	Kualitas Produk	Fasilitas	Kualitas Pelayanan
Unstandardized Residual	Correlation Coefficient	1,000	-,009	-,055	,009
	Sig. (2-tailed)	.	,930	,589	,931
	N	100	100	100	100
Kualitas Produk	Correlation Coefficient	-,009	1,000	,690**	,581**
	Sig. (2-tailed)	,930	.	,000	,000
	N	100	100	100	100
Fasilitas	Correlation Coefficient	-,055	,690**	1,000	,716**
	Sig. (2-tailed)	,589	,000	.	,000
	N	100	100	100	100
Kualitas Pelayanan	Correlation Coefficient	,009	,581**	,716**	1,000
	Sig. (2-tailed)	,931	,000	,000	.
	N	100	100	100	100

**. Correlation is significant at the 0.01 level (2-tailed).

4. UJI AUTOKORELASI

Model Summary[b]

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	,860[a]	,739	,731	2,335	2,064

a. Predictors: (Constant), Kualitas Pelayanan, Kualitas Produk, Fasilitas

b. Dependent Variable: Kepuasan Konsumen

Coefficients[a]

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	5,917	1,384		4,276	,000
	Kualitas Produk	,029	,065	,065	,450	,654
	Fasilitas	-,147	,059	-,419	-2,495	,014
	Kualitas Pelayanan	,025	,061	,057	,401	,689

a. Dependent Variable: ABS_RES